

ABSTRACT OF THE DISCLOSURE

The banknote handling device of the invention notifies both a customer and a clerk at a financial institution of the occurrence of a counterfeit problem in the course of a transaction. When banknotes received from a customer include any counterfeit banknote, the banknote handling device collects the counterfeit banknotes to be not returnable to the customer. This desirably forbids circulation of the counterfeit banknotes. The occurrence of the counterfeit problem is described in a transaction statement on conclusion of the transaction. The transaction statement includes a transaction date/time, customer information, transaction details, a message, and financial institution information. The transaction details show the total amount of money received from the customer, the amount of money accepted for the transaction, that is, the amount of banknotes excluding the counterfeits, and the breakdown of the banknotes accepted for the transaction. The message suggests the customer a step to be taken. This arrangement conveniently and efficiently helps the customer and the clerk take prompt action on the counterfeit problem.